

The Glendale Police Department is committed to providing exceptional customer service to the people with whom we interact on a daily basis. We expect our employees to conduct themselves in a professional manner at all times. We acknowledge the fact that our employees, particularly police officers, have great latitude and discretion in the performance of their duties. With such authority comes the responsibility to use wisdom and compassion in their application and, when employees are found to have violated our policies and procedures, discipline and/or corrective action by their supervisors is initiated.

An adequate and fair complain and investigative process is critical to maintaining public trust, deterring misconduct and inappropriate behavior. This responsibility the Glendale Police Department takes very seriously and we strive to meet the expectation of the public while performing our official duties. The table below provides a summary of the internal investigations performed from 2009 through 2014. We hope that you may find it informative. Please feel free to contact us if you have any questions about our procedures or program.

Professional Standard Unit Activity						
	2010	2011	2012	2013	2014	2015
Total Administrative Investigations	169	125	114	76	89	114
Total Involved Employees	207	159	102	71	109	135
Citizen Initiated Investigations	74	53	17	16	11	10
Supervisor Initiated Investigations	133	106	97	60	78	104
Bias-based Complaints	0	0	1	0	1	0
Non-Sustained Complaints	101	76	54	27	63	71
Sustained Complaints	106	73	48	31	46	60
Pending Complaints	n/a	10	n/a	n/a	2	1